

Tenant Feature: Paradigm Reporting & Captioning

Since its founding in 1998, Paradigm Reporting and Captioning has been a tenant at Rand Tower. Paradigm was formed when three of the most highly credentialed and experienced court reporting firms in Minnesota joined forces to become the state's largest reporting agency. They formed under the common belief that ethics and professionalism support their role as impartial officers of the court.

In addition to court reporting, Paradigm provides captioning, videography, and videoconferencing to firms throughout the world.

Paradigm's success as an industry leader is attributable to two unique characteristics:

1. A cutting-edge culture at the forefront driving the latest in technology and communication solutions
2. An all-encompassing focus on recruiting, training and retaining the most talented professionals in the industry

Paradigm occupies 3,780 square feet on Rand's 14th floor. It received the Minneapolis Regional Chamber of Commerce Small Business of the Year Award in 2007.

FAST FACTS:

Address

1400 Rand Tower
527 Marquette Avenue

Website

www.paradigmreporting.com

Phone

612.339.0545

Number of Employees

17 employees at Rand Tower
27 court reporters in the field

Managing Partner

Jan Ballman

Paradigm was the first firm in the State of Minnesota to provide close-captioning services to news stations.



Paradigm Reporting & Captioning is located on the 14th Floor of the Rand Tower in downtown Minneapolis. Hempel acquired Rand Tower in September 2008 and is now headquartered in the property which is on the National Register of Historical Properties.

Management Notices & Reminders

Elevators

Rand Tower - The modernization of four elevator cabs continues on schedule. The first of the four cabs will be in service in October. All cabs will be in operation by March 2010.

Tenant Surveys

Tenant surveys were recently issued to the primary contact in every suite asking for your opinion of your experience at your property and working with the Hempel team. Your feedback was invaluable and allows us to update our property improvement programs throughout the year. Thank you for your participation!

Timing of Rent Statements:

We received several comments on the tenant surveys regarding timing of the rent statements. Because of your input, our accounting department will now distribute rent statements by the 15th of each month. Also, please remember, when submitting rent payments, please make sure that your check is payable to the proper ownership entity appearing on your monthly rent statements.

Regulating Suite Temperature

During the heat of the day, utilize the window blinds to regulate the temperature in your suite. Direct the blinds in an upward angle to reflect the most of the direct sun without eliminating the view to the outside. This will eliminate most or all of the solar load and glare that contributes to offices becoming warm. Also, turn unused equipment such as printers and monitors off. Each piece of electronic equipment generates heat and increases the ambient air temperature in your suite. The same is true for lighting. Turning off lights in vacated offices will contribute to a more comfortable temperature in your suite.

New Cleaning Services at Soo Line, Rand, OCC, and Woodhill Plaza

Hempel secured a new contract with a cleaning company that will service both Soo Line, Rand Tower, One Corporate Center I & III, and Woodhill Plaza effective August 1. If you are a tenant at either property and have comments or concerns regarding the cleanliness of your suite and the overall property, please let your property manager know.

Welcome to our New Tenants:



Elk Ridge Center
Elk River
Goodwill



OCC I & III
Edina
Waters Network
Dimension Group
Risk Placement
GSA
Dr. Shagalow
Evergreen Real Estate



Rand Tower
Minneapolis
DV-Ent Artist Group
IKON
Knoa Software



UBS Plaza
St. Paul
Tecmark
TD Ameritrade



Rockridge Center
Plymouth
Hot Wok



Woodhill Plaza
Minnetonka
Susan McCauley

RECEIVE A \$50 GIFT CERTIFICATE...

...FOR ANY TENANT REFERRAL RESULTING IN A TOUR OF ANY ONE OF HEMPEL'S PROPERTIES.

If the tour results in a signed lease, Hempel will give you a \$1,000 Visa Gift card. This offer is valid for all employees of Hempel tenants.

Check out our website at www.hempelproperties.com for more information or call Brent Jacobson or Ben Krsnak at 612.355.2600.

Please note our new address:

Hempel has moved to The Historical Rand Tower.

Please update your records with the following information:

HEMPEL
The Rand Tower
527 Marquette Avenue, Suite 500
Minneapolis, MN 55402
p. 612.355.2600
f. 612.355.2800

Hempel Property Manager Contact Information...

For all emergency, maintenance or building concerns contact:

BUILDING

Elk Ridge Center, Elk River
Midland Bank Building (The Hotel Minneapolis)
One Corporate Center I & III, Edina
The Rand Tower, Minneapolis
Rockridge Center, Plymouth
Soo Line Building, Minneapolis
UBS Plaza, St. Paul
Woodhill Plaza, Minnetonka

MANAGER

Dave Syers
Lisa Rother
Dave Syers
Lisa Rother
Dave Syers
Lisa Rother
Lisa Rother
Dave Syers

PHONE

612.355.2620
612.355.2621
952.345.7200
612.333.5934
612.355.2620
612.333.5934
651.287.5555
612.355.2620

For questions regarding rent statements, contact:

Sheri Boyland, Director of Accounting
612.355.2600

